

At a glance



we are a leading total quality assurance provider to industries worldwide

Total Quality Assurance ('TQA') means going beyond the traditional testing, inspection and certification ('TIC') services to provide our clients with the ATIC Advantage - Assurance, Testing, Inspection and Certification solutions, empowering them to make their businesses ever stronger, ever more resilient and ever more sustainable.

Our Purpose

bringing quality, safety and sustainability to life.

Our Mission

To exceed our customers' expectations with innovative and bespoke ATIC services for their operations and supply chain. Globally. 24/7

Our strategic priorities and enablers

Our strategic priorities

Science-based TQA
Customer Excellence
Brand Push & Pull
Winning Innovations

Our strategic enablers

10X Purpose-based Engagement
Sustainability Excellence
Margin Accretive Investments

[+](#) READ OUR STRATEGY ON PAGE 1.16-1.19

You'll be amazed where you find Intertek

The 'You'll Be Amazed' campaign showcases the breadth of our expertise and our leadership in Total Quality Assurance.

[VISIT: INTERTEK.COM/AMAZED](https://www.intertek.com/amazed)



Our Values

We are a global family that values diversity.

We always do the right thing. With precision, pace and passion.

We trust each other and have fun winning together.

We own and shape our future.

We create sustainable growth. For all.

[+](#) READ ABOUT OUR PEOPLE AND CULTURE ON PAGE 2.16-2.23 AND HOW THE BOARD MONITORS CULTURE ON PAGE 2.64-2.65, REPORT 2



Our global operations

1,000+

Laboratories and offices

45,425

Employees

150,000+

Audits

100+

Languages

3,000

Auditors

100+

Countries



We deliver ATIC solutions across industries worldwide through our five divisions



Consumer Products

Revenue

£983.4m

Adjusted operating margin

30.4%

[⊕ READ OUR BUSINESS MODEL ON PAGE 1.20-1.23](#)



Corporate Assurance

Revenue

£514.0m

Adjusted operating margin

22.6%



Health and Safety

Revenue

£347.1m

Adjusted operating margin

13.0%



Industry and Infrastructure

Revenue

£858.1m

Adjusted operating margin

11.1%



World of Energy

Revenue

£729.0m

Adjusted operating margin

8.7%

We make the world better, safer and more sustainable for all



People



Customers



Investors



Communities



Governments and regulators

[⊕ READ ABOUT THE VALUE WE CREATE FOR OUR STAKEHOLDERS ON PAGE 1.22-1.23](#)